

FIND WHAT'S I VQNVERPE NEXT. A PULWESWDRAWS



No end in site for eCommerce Growth

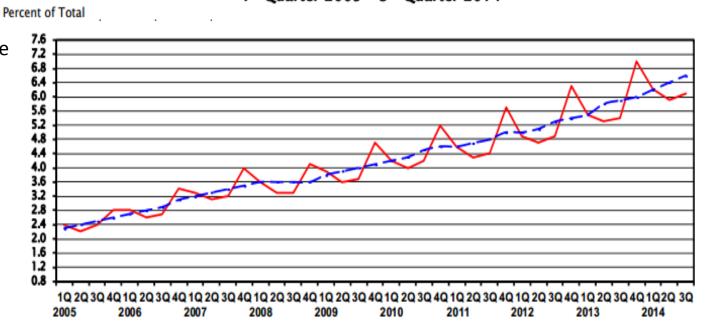
Estimated Quarterly U.S. Retail E-commerce Sales as a Percent of Total Quarterly Retail Sales:

1st Quarter 2005 - 3rd Quarter 2014

2014 e-commerce
 Q3 +16.2% over
 2013

2014 retail sales
 Q3 +4.3%

 2014 Q3 ecommerce accounted for 6.1% of sales



Not Adjusted — Adjusted





SFIND WHAT'S I VENERAL REPORTS



Where would you rather see your customer's order?



In their hands



Waiting in a buffer in your new "state of the art" DC



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E-commerce Havoc on the "Waveologists"

Plan, Correct, Exception Monitor, Plan, Correct, Exception Correction, Plan, Correct, Exception Monitor, Plan, Correct





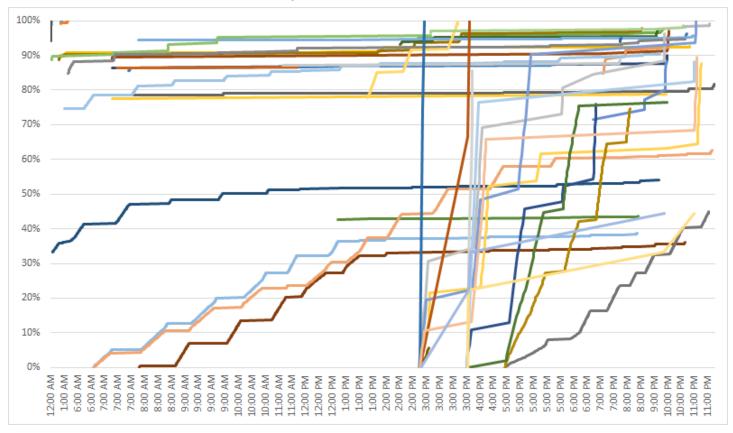
Source: WV Commerce Department Newsletter







Wave Completion Status – 18th Oct (actual)



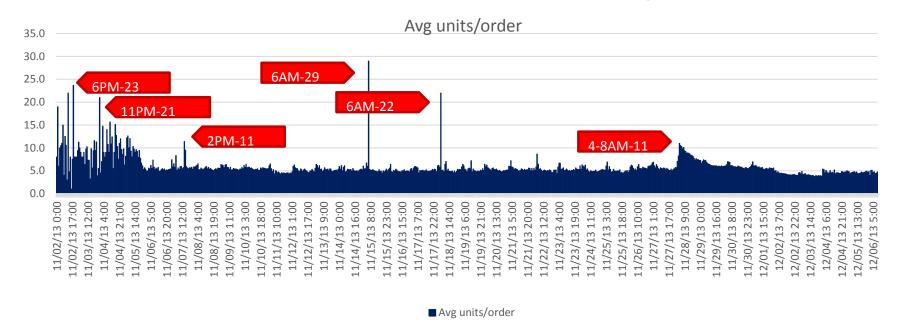




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Order Profile Volatility





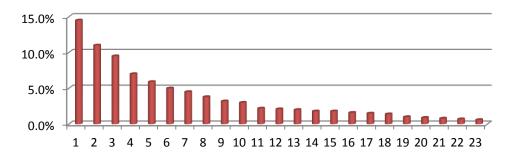


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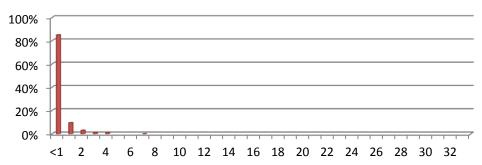


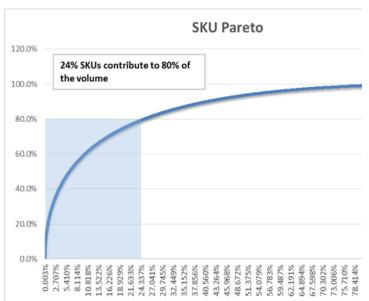
SKU Consumption

Percent of Active SKUs With <1 Case Units Daily Usage @ 350,000 Daily Units



Overall Percent of Active SKUs By # Cases of Daily Usage @ 350,000 Daily Units









FIND WHAT'S NEXT.



Lean Distribution – **MINIMIZING** waste Ten Mudas - Wastes in Operations

- 1. Over production Producing more than current need
- 2. Over processing Doing unnecessary work
- 3. Motion Worker movement
- **4.** Transportation Movement of goods
- **5.** Rework Not getting it right the first time
- **6. Space** Non-value producing use of space
- 7. Inventory Inventory supporting process cycle time
- 8. Utilities Usage of power, water, security resources
- 9. Waiting Idle goods
- **10. Intellectual** Not taking advantage of intellectual/information resources of workers, supervisors, managers, forecasters, historical data, current conditions in related areas, ...







Lean Dynamic Optimization – The Autowave Answer

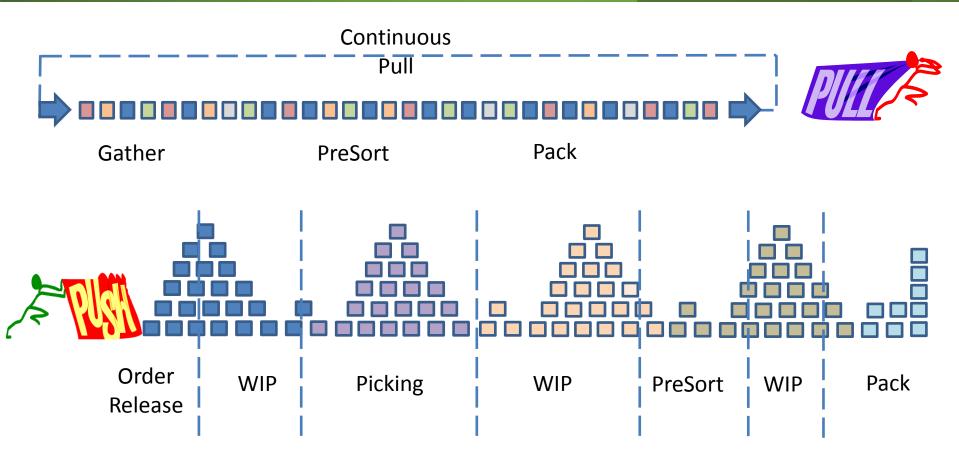
- Lean Distribution
- Demand Driven Fulfillment
- Waveless processing
- Dynamic sortation control
- Automatic labor balancing
- Synchronization of multiple work flows
- Equipment / Process workload management
- Work in process buffer size reduction
- Capacity improvement through constant utilization
- Efficient integrated exception processing





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Work In-Progress (WIP) Causes:

Inefficiency, More Touches, More Mechanization, More Management, Footprint++

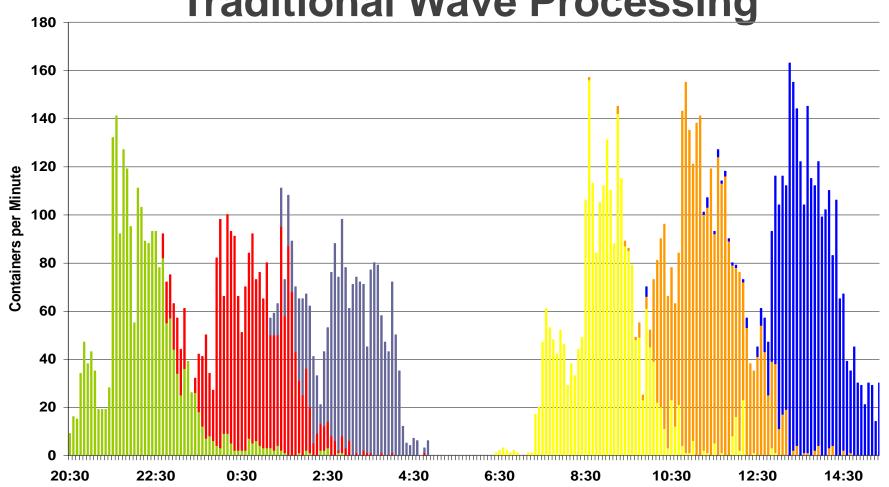




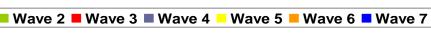
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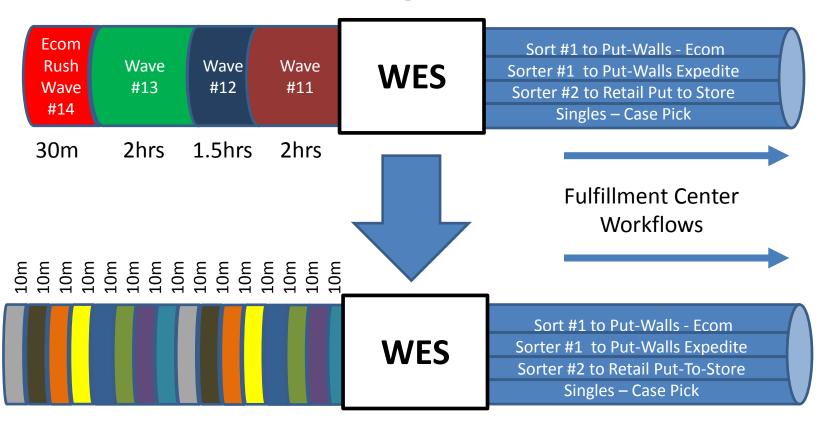




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Autowaving Via the WES



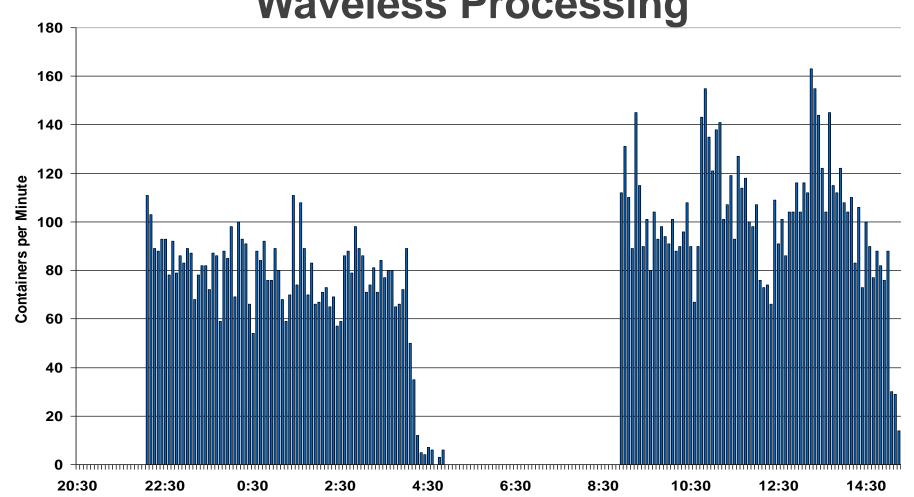




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Waveless Processing



Time

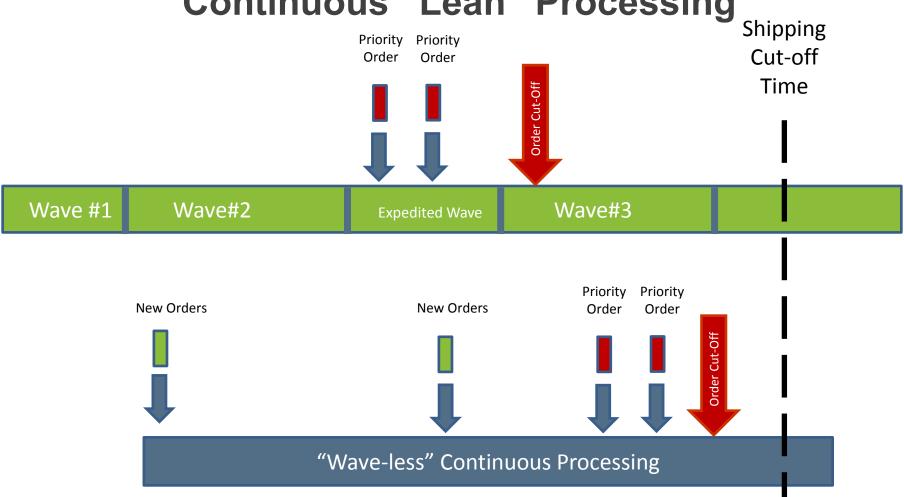




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Continuous "Lean" Processing



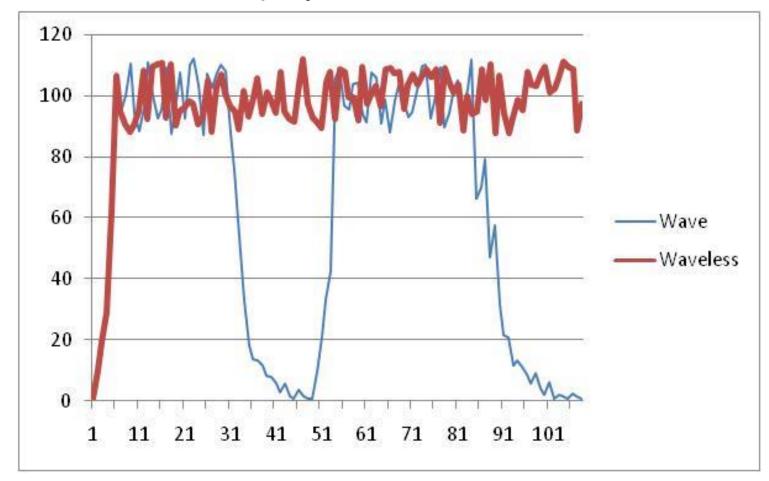




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Sorter Capacity Utilization – Wave vs. Waveless



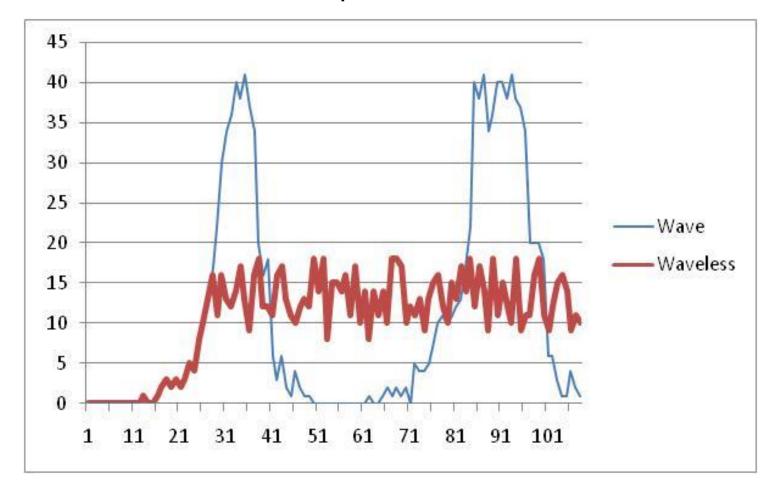




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Sorter Order Completions – Wave vs. Waveless









Waveless Picking Efficiency

- Waveless does not mean batch-less
- Larger batch size = Greater pick efficiency
 - Larger batch = Greater pick density = Less distance
 between picks = Less travel time
- In <u>no</u> case will waveless picking be less efficient than wave-based picking

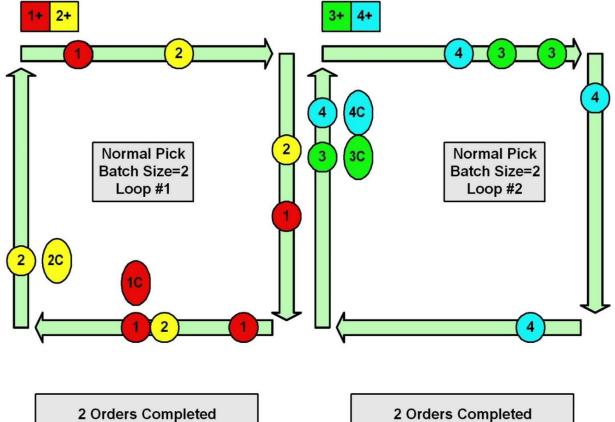




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Example - Traditional Processing Two Loops, 2 Batches, 4 Orders



2 Orders Completed 8 Pcs 2 Orders Completed 7 Pcs



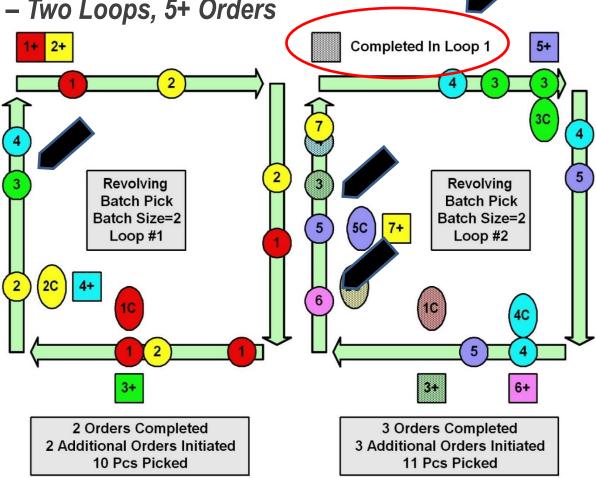


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Example - Revolving Batch Picking
Continuous Processing – Two Loops, 5+ Orders

1 Additional Order6 Additional Pieces







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Reduction in Exception Orders – Wave vs Waveless

- Most exception orders are due to "late" items
- By definition late items do arrive but in a wave based system they are after the wave is closed
- Waveless systems have NO wave closing
- Chutes remain assigned to an order until either the last item arrives or the chute "times out"
- In waveless systems chute timeouts can be quite long since chutes are dynamically assigned and some chutes complete early and can be re-used. This reduces the immediate need for the late item order chute. This added time allows many late item orders to close without additional problem resolution activity.







Benefits Of Dynamic Optimization

- Automatically compensates for changes in:
 - Work requirements
 - Work priorities
 - Work resources
 - Resource availability exceptions
- Plan is built incrementally as work progresses
- No need to "un-plan" in order to create a new plan
- Recognizes that most tasks are exception free while those that have exceptions just take additional time to resolve
- Takes advantage of exception "opportunities" when possible





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Efficiency is...

"The greatest opportunity for increasing personal productivity in distribution operations lies not in expecting people to work faster, harder, or even more accurately. The greatest opportunity for improvement lies in having people work constantly and independently at their own individual work rate."

John Fontanella, Vice President at AMR Research







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